

Celebrating our *Past, Present and Future*

National Volunteer Week April 19-25

Peel CAS believes that volunteers are an integral part of services we provide to the children and families in our community.

This year's theme for **National Volunteer Week** at Peel CAS is **Celebrating our Past, Present and Future**. This reflects the importance of turning compassion for a cause into action that will make a difference in the community and in the lives of our children, youth and families.

2019-2020 Highlights

- **130** direct service volunteers contributed over **35,000** hours while helping to provide support services to families
- **63** new volunteers were recruited
- **13** Board members ensured appropriate governance of our performance as a child protection agency
- Volunteer drivers transported children over **1 million** kilometres safely to appointments, parental visits and other outings and events
- **10** clerical support volunteers provided assistance to staff with administrative duties
- Supervised access volunteers provided over **708** hours in supervising visits between parents and their children in a neutral setting
- **25** mentors developed a personal relationship with a child in order to build their self-esteem and get them involved in the community
- **4** tutors assisted children that were experiencing difficulty in school and helped to boost their self-esteem
- Holiday Wishes supported **1,554** children, **659** families and **69** independent teens
- The Holiday Wishes program expanded to include more culturally diverse celebrations like the Lunar New Year, Diwali and Eid al-Adha. **70** children and **23** families were served through this program
- Distribution Centre volunteers served over **1,438** children and distributed over **28,379** pieces of clothing

Words from our Volunteers



Tharchin Goenpo
Mentor

Why did you choose to volunteer at Peel?

I have been a resident of Peel Region for the last ten years. I love this town.

How has volunteering impacted your life?

Having been myself a frontline Youth Worker for several group homes in Brampton and Mississauga for the last three years, I have always known the greater need of male mentors; in particular for the young boys in Peel Region.

What keeps you here?

It has always been my long-cherished goal to work for children and youth as a social worker, and I see Peel CAS is the best organization serving under privileged children and youth with complex and diverse problems in Peel Region. I see tremendous professional growth with this organization in the long term.



Juliet Jackson
President, Board of Directors

Why did you choose to volunteer at Peel?

I really wanted to do my part to support Peel children, youth and families outside of my full-time job and joining the Peel CAS Board provided that opportunity.

How has volunteering impacted your life?

I have learned a lot about leadership and influence and how I am able to use those skills to advance Peel's objectives.

What keeps you here?

I stay because I am so proud of this organization's values and commitment to the Peel community. Their innovation and creativity makes a difference for Peel and provides leadership for the Province of Ontario. I am honoured to be a part of this Board and representing Peel CAS.



Carmen Valentine
Driver

Why did you choose to volunteer at Peel?

I chose to volunteer at Peel because I want to help children that are in need of help.

How has volunteering impacted your life?

Volunteering has impacted my life by making a difference in the life of children.

What keeps you here?

Having a great relationship with the children and staff at Peel keeps me here.

Peel CAS would like to thank all of our incredible volunteers



The Future

Peel CAS will have a new home in 2020. It will include a community hub and a new space where volunteers can participate in programs and services for children, youth and families in the Region of Peel. The space will be welcoming and inclusive and reflective of the agency's Mission, Vision and Values.